

# Coal Creek Safer-at-Home Operational Policies

Coal Creek Golf Course is open for play with safety guidelines in place to protect others.

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Tee times are available for booking

[Book Online](#)

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The health and safety of our staff and patrons is our priority. The following changes and guidelines are currently in place to reduce the contact golfers have with each other and course employees. Guests who cannot adhere to the guidelines will be politely asked to leave the property without refund or raincheck.

## **Boulder County Public Health Public Facilities Guidance**

The Mission of Louisville's City Government is to protect, preserve, and enhance the quality of life in our community. Coal Creek Golf Course operates within that mission and will always comply with all state and local regulations and mandates regarding public safety.

## **Hours of Operations**

Coal Creek Golf Course is open for play. The first tee time will be 7:00 am Friday, Saturday & Sunday. 7:30 am Monday – Thursday. We are enacting a later start time to insure that the golf course is maintained with our minimal staffing.

## **Coal Creek's safety initiatives**

- **We will remind and enforce social distancing**
- **Masks are required inside public buildings at all times**
- **Masks are required outside if 6ft of social distancing cannot be maintained and are strongly encouraged at all times while on the property UNTIL you start play.**
- **The public restrooms will be disinfected every two hours**

- Pushcarts will be cleaned and disinfected after every use
- Staff will be utilizing PPE
- Range balls and range baskets are cleaned and disinfected after every use
- The starter will distribute scorecards and pencils at the first tee
- **Water coolers have been removed from the golf course. Please plan accordingly.**
- **No high fives. Maintain Social Distancing**
- Divots should always be replaced. Repair ball marks on the greens.
- **Players should not congregate before, during or after your round of golf**

## Scope of Operations

### 1. Golf Course

- The interval on tee times has been increased to 12 minutes
- **Riding golf carts will be available for single use only.**
  - Exception: Golfers who live in the same household
- Please call 30 minutes prior to your tee time to check availability and to arrange payment.
- Requests for a golf cart does not guarantee availability.
- A refund for a golf cart rental will be issued if there are no carts available.
- Hand carts will be available
- Golf rakes have been removed from bunkers. Preferred lies within the bunkers are allowed.
- Sand bottles have been removed from golf carts.
- Flag sticks are in place. Flag sticks should not be touched or removed.
- **There are NO water coolers on the golf course. Plan accordingly.**

### 2. Driving Range

- **The Driving range is only open to**
  - **Golfers with tee times**
  - **Coal Creek Season Pass Holders**
- Please call golf shop 303.666.7888 to arrange and pay for range balls
- If you have a CC on file that will enable quicker service.

- You can also purchase range balls at our [online store](#)
- 12' spacing has been set by the staff. Do not reposition range markers
- Range balls are distributed by staff downstairs
- Minimize contact with range balls
- Range is limited to 25 people at a time.

### 3. Food & Beverage at the Sweet Spot Café

- **Sweet Spot Café is open for takeout but there will be no onsite dining at this time.**
- Takeout orders are available by calling **303.335.4857**
- Pick up will be through the front door in the main lobby. [View Menu >](#)
- **No outside food or beverage is allowed on the course.**
- **Masks must be worn inside the clubhouse**
- **The beverage cart will be on the course. Check with the starter or golf shop for scheduled times of service.**

### 4. Clubhouse

- The golf shop will open to the public
- **Masks must be worn inside the clubhouse at all times.**
- Restrooms will be open with access through the main door.
- Restrooms on the golf course will be open

### How to make a tee time.

- Book a tee time online at [www.coalcreekgolf.com](http://www.coalcreekgolf.com)
  - To quicken the payment process you are **required** to place a CC on file
- Book a tee time through the [Coal Creek App](#)
  - To quicken the payment process you will be **required** to place a CC on file.
- Call the golf shop at **303.666.7888**. You will be required to have a **CC on file**.
- You can cancel a tee time up to 30 minutes prior to your scheduled time without penalty.

### Golf shop at Coal Creek

- The golf shop will be open to the public with occupancy limitations
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  - To maximize social distancing entrance to the golf shop will be through the main entrance to the clubhouse.
  - There will be a limit of 5 customers in the shop at any one time.
  - Spacing markers are on the floor.
  - Exiting the golf shop will be through the south double doors.
- **Masks must be worn at all times while inside the golf shop.**

### **How to check-in and pay to play**

- Call golf shop 303.666.7888 to authorize days expenditures to your CC on file.
- Pay through the Coal Creek App
- Enter the golf shop and pay at the counter

### **Coal Creek Contact information**

Golf shop phone number **303.666.7888**

[www.coalcreekgolf.com](http://www.coalcreekgolf.com)

David Baril, Head golf professional [dbaril@louisvilleco.gov](mailto:dbaril@louisvilleco.gov)

Our highest priority continues to be the health and safety of our staff and our guests. We are expecting the golfers to adhere to these guidelines so that we can all get out and enjoy the golf course. **Guests who cannot adhere to the guidelines will be politely asked to leave the property without refund or raincheck.**

Boulder County Public Health has reviewed this plan and determined that it is acceptable under the current applicable public health orders.

Access, services and required protocols are subject to change at any time.